



UGANDA WILDLIFE AUTHORITY

OFFICE OF THE EXECUTIVE DIRECTOR
PLOT 7 KIRA ROAD KAMWOKYA
P. O. Box 3530, Kampala, Uganda

Our Ref: DLCA/ 38/01

May, 13, 2020

To the Tour Operators and Purchasers of Tourism Permits,

UWA STATEMENT OVER THE TOURISM PERMITS AFFECTED BY THE COVID-19 OUTBREAK

Whereas Uganda Wildlife Authority manages the Wildlife and Wildlife Protected Areas including the National Parks and the Wildlife Reserves.

Whereas Uganda Wildlife Authority manages tourism businesses in the protected areas with a variety of tourism products.

Whereas Uganda Wildlife Authority had received several reservations and bookings for various tourism products prior to the outbreak of COVID-19 caused by the novel Coronavirus (SARS-CoV-2).

Whereas a number of tour operators and individual tourists purchased tourism permits for the specific dates which have now been affected by the COVID-19 outbreak, Uganda Wildlife Authority states as follows:

1. Uganda Wildlife Authority recognizes the effects of COVID-19 on the travel itinerary of all the purchasers of tourism permits.
2. Uganda Wildlife Authority has adapted a policy permitting the rescheduling of all the affected permits for a period up to December 2022.
3. The Authority further offers the issuance of **credit statements** to the purchasers of the tourism permits, to allow them make new reservations when convenient for them but within the period of only up to December 2022 subject to the terms and conditions to be provided in the said credit statement.
4. The Authority will continue to protect the wildlife and the Wildlife Protected Area and make the tourism products available for all the clients once they are able to visit the national parks and wildlife reserves.

5. The flexible rescheduling policy adopted by the Authority is meant to allow all the purchasers of tourism permits opportunity to re-adjust the dates of the affected bookings and reservations.
6. The Authority will therefore undertake to ensure that the products booked and reserved will be available to the purchasers of tourism permits under the rescheduling program.
7. The Authority appreciates the role being played by all the agents, tour operators and all other players in the Tourism Sector in ensuring that Uganda will be the place to visit after COVID-19.

The Board of Trustees and Management of Uganda Wildlife Authority encourage you to observe the directives and guidelines issued by the Government of Uganda for the control of the spread of COVID-19.

Conserving for Generations

Yours sincerely




Sam Mwandha

EXECUTIVE DIRECTOR

Copy to: Hon. Minister for Tourism, Wildlife and Antiquities
Hon. Minister of State Ministry of Tourism, Wildlife and Antiquities
Permanent Secretary Ministry of Tourism, Wildlife and Antiquities
Uganda Tourism Board
Association of Uganda Tour Operators
All stakeholders in the Tourism industry