

Kigali, 25th January 2021
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NOTICE FOR TOURISM AND TRAVEL STAKEHOLDERS ON THE COVID-19 (CORONAVIRUS) OUTBREAK

The Rwanda Development Board (RDB) recognizes that in the context of the current global health emergency, travel partners, tourists and all industry stakeholders may find it necessary to reschedule their travel itineraries due to restricted international travel or COVID-19 related travel concerns. As a result, cancellation/postponement rules are hereby revised as follows:

- Removal of the 7-day limit for all tourists to postpone their park permits.
- Removal of the 30-day limit for tour operators to submit the final payment for affected permits.
- Tourists who wish to postpone their park permits because of flight cancellations or travel ban or being infected with COVID-19 or other COVID 19 related concerns including low season, personalized packages, MICE (Meetings, Incentives, Conferences and Events) can postpone their bookings at no extra cost (Subject to submission of official documentation) until May 31st 2022.
- Tour Operators whose clients have cancelled will be offered future permit credit that may be used by other clients.

This offer, unless modified will be available with immediate effect from the date of signature of this announcement up to 31st May 2022 and such permit modifications will be conducted twice within the mentioned period.

RDB appreciates the continued collaboration with the global tourism industry and stands in solidarity with the rest of the world, in collectively dealing with the COVID-19 global threat.

Signed by,



 **Clare Akamanzi**
Chief Executive Officer
Rwanda Development Board

Deputy CEO-RDB
Zephania NIYONKURU